



March 24, 2020

Dear Residents,

Due to the Coronavirus (COVID-19) pandemic, the staff at Trion Real Estate Management will be working remotely. **Our team understands the importance of our responsiveness and support for all our residents and will be available each day, through all our normal channels.**

However, our offices will be closed to the public till further notice.

If you are a resident, we encourage you to visit our company website, www.trionmanagement.com for the use of our online Payments and Requests Portal to ensure timely delivery and the quickest response.

If you are a tenant and need assistance during the COVID-19 pandemic, please see the following:

- **Residential tenants:** You can apply for unemployment if you have lost work. Remember to apply for assistance early in the day at <https://labor.ny.gov/unemploymentassistance>
- **NYC tenants** you are also able to apply for unemployment if you have lost work. Remember to apply for assistance early in the day at <https://labor.ny.gov/unemploymentassistance> . As a NYC tenant you are also able to apply for rent assistance available through FHEPS. Not all renters will qualify for this assistance, but you should still inquire.
- **Commercial Tenants-** NYC has interest free loans up to \$75,000.00 for Commercial Tenants through the small business services website. Please visit the website below to apply: <https://www1.nyc.gov/site/sbs/businesses/covid19-business-outreach.page>

SBA loans are also available for businesses during these hard times. Applicants may apply online, receive additional disaster assistance information and download applications at <https://disasterloan.sba.gov/ela>. Applicants may also call SBA's Customer Service Center at (800) 659-2955 or email disastercustomerservice@sba.gov for more information on SBA disaster assistance.

It is our #1 priority to maintain your property and our service to you during these hard times. We ask that you reach out to the appropriate agencies for rental payment assistance. Please be Safe.

Thank you,

Carmelo Milio, CPM
President
Trion Real Estate Management